



RAFFLES  
LONDON

# FAMILY *offering*





# THE PERFECT FAMILY *retreat*

At Raffles London at The OWO, we believe every family moment should be effortlessly extraordinary. Our bespoke services and thoughtful amenities ensure that guests of all ages feel welcomed, entertained, and cared for, all within the refined grandeur of our historic building.

Whether it's a whimsical bedtime story left on a pillow, a magical afternoon tea with storytelling, or a tailored family outing through the heart of London, our commitment to excellence extends to even the smallest guests. With seasonal surprises, exclusive experiences, and access to historic treasures just steps away, Raffles London transforms a family stay into a legacy of memories.

# FAMILY *essentials*

## **INTER-CONNECTING ROOMS**

Ideal for families seeking space and privacy, our inter-connecting rooms offer both comfort and convenience.

## **BABYSITTING SERVICES**

We offer a professional in-room babysitting service for children of all ages, from newborns to teenagers. Rockabye Babysitters, our preferred partner, provide trusted care at any time of day or night. Babysitting after 11:30pm may incur a taxi surcharge and additional late-night fees depending on the duration of service. Event babysitting for weddings and private functions is also available upon request.

## **CRÈCHE SERVICES**

A dedicated crèche can be arranged to keep children engaged while parents attend on-site events. This requires a designated space and can be for a maximum of ten children.

## **COTS & ROLLAWAY BEDS**

Available on request to ensure a comfortable stay for our youngest guests.

## **CHILDREN'S BATHROBES**

Soft, plush bathrobes are provided in child sizes for added comfort during your stay.

## **THOUGHTFUL TOYS & TREATS**

Our Guest Relations team curates a selection of delightful items for children, including soft toys, rucksacks, books, and water bottles.



# ENCHANTING *experiences*

## **BEDTIME STORIES**

Short, beautifully written stories inspired by the rich history of the building are placed on pillows to add a magical touch to your child's bedtime.

## **TIPI TENT**

An enchanting in-room tipi tent can be set up on request, offering little ones their own cosy hideaway.

## **DRESSING UP**

Children can enjoy dressing up in miniature Household Cavalry uniforms with ceremonial hats or elegant fairy princess costumes.

## **TREATS & SURPRISES**

A complimentary selection of welcome treats and a special surprise await young guests upon arrival, curated by our Guest Relations team. Healthy and sweet options are available to suit your child's preferences.

## **IN-ROOM ENTERTAINMENT**

Enjoy family movie nights complete with popcorn, soft drinks, and a karaoke set-up, all from the comfort of your room.

## **IN-ROOM TREASURE HUNT**

A bespoke treasure hunt designed to delight our youngest guests. An imaginative in-room adventure filled with thoughtfully curated surprises.

## **MINI BUTLER EXPERIENCE**

Exclusively for families staying in our Corner and Heritage Suites, the Mini Butler Experience invites young guests to step into beautifully tailored mini butler uniforms and join our team for a playful introduction to refined hospitality.



## FAMILY-FRIENDLY *flavours*

### CHILDREN'S IN-ROOM DINING

A thoughtfully curated in-room dining menu designed to please young guests.

### SECRETS & SPIES AFTERNOON TEA

A playful twist on tradition, our special children's afternoon tea in The Drawing Room features engaging storytelling paired with three imaginative cakes and pastries.

### THE DRAWING ROOM

At The Drawing Room, children can enjoy a thoughtfully curated menu in a grand yet welcoming setting. Views of the Household Cavalry and a gentle piano soundtrack make the experience feel extra special.

### SAISON BY MAURO COLAGRECO

At Saison by Mauro Colagreco, the children's menu features seasonal, Mediterranean-inspired dishes tailored for young palates. Each plate reflects the same simplicity and quality as the main menu.

### EVENING TREAT

As part of our turndown service, little ones are treated to warm milk and a cookie to end the day sweetly.

### FAMILY PICNICS

Bespoke picnic baskets, prepared with care, are perfect for a relaxed family outing in the picturesque St James's Park, just moments from the hotel.



# WELLNESS & SEASONAL *celebrations*

## **SWIMMING**

Children are welcome in our 20-metre swimming pool during designated family swim hours, from 8.00am to 10.00am and 4.00pm to 6.00pm every day.

## **PETITE GUERLAIN EXPERIENCE**

For teenagers aged 13 and above, this half-day spa journey includes a guided sensory experience with a personalised Aqua Allegoria consultation and engraved perfume, a refreshing skin treatment, a fun make-up masterclass, all topped off with a sophisticated cream tea in L'Atelier Guerlain.

## **SEASONAL CELEBRATIONS**

Enjoy festive touches year-round, from surprise Christmas treats and seasonal menus to Easter egg hunts, egg-painting workshops, and visits with live bunnies, creating joyful moments for the whole family.

## **HEALTH & SAFETY**

For added peace of mind, a fully trained first aider is always on-site, with a doctor available on call if needed.



# LONDON *outings* & *excursions*

## **CONCIERGE TAILORING**

Our Concierge team curates personalised excursions to help families make the most of their time in London. From custom-designed trail maps for young explorers to bespoke itineraries that blend cultural highlights, hidden gems, and child-friendly dining, we ensure every family adventure is truly unforgettable.

## **GUIDED EXCURSIONS**

With parental consent, we offer professionally supervised outings for children to experience the very best of London. From interactive museums and cinemas to family-friendly restaurants and iconic landmarks, every trip is designed to be both fun and educational.

## **LOCAL ATTRACTIONS**

Located just opposite the hotel, the Household Cavalry Museum invites families to explore the rich traditions of British ceremonial history, with interactive exhibits, real-life soldiers, and magnificent horses, a favourite among young guests and a perfect start to any family day out in London.



# CONTACT

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